

# Humble Productions

## Terms & Conditions

1. All prices are subject to charge; however this does NOT apply to customer who have already booked and agreed their wedding DVD costs with Humble Productions. We also reserve the right to change any of the filming packages at any time, and you will inform of these changes.
2. It is your responsibility to obtain consent form the Church/venue officials to permit filming of your wedding ceremony. The signing is NOT allowed by law under the data protection act.
3. Humble Productions will obtain a filming licence for the recording of your wedding ceremony, and for any copyright infringements.
4. As the official wedding videographer, please ensure Humble Productions have priority filming as very keen guests making a personal recording may cause distraction and obscure key shots.
5. Camera location spots within the Church may be obscure and not the perfect line of sight, we have to respect the vicar or prestits consent, camera locations will always be discussed with the church before filming starts.
6. Payments: A £100 deposit is required when making the booking with Humble Productions. The deposit is non-refundable, with the remaining balance due 12 weeks before your wedding date. Credit or Debit card payment can be made via PayPal. A PayPal payment will be sent you for card payments or you can pay be BACS payment via your bank to Humble Productions.
7. Travel Costs: Within East Anglia travel cost are free, outside of East Anglia, we will charge £0.49p per mile (round trip).
8. Parking Charges: Any parking costs, toll charges or when travelling into the city of London congestion zone, the charges will be covered by you the booking customers.
9. When travelling to your wedding, we can not be held and will not be held responsible for being held up by roadwork's, bad weather or any other unforeseen hold up. We always leave with plenty of time to spare to avoid this matter.
10. Your final edited DVD production may take between 6 to 14 weeks to produce; this depends on the package and the busy wedding season.
11. All wedding footage filmed on your day will be stored digitally for 1 year, and the master DVD for every by Humble Productions.
12. All footage, images and sound tracks recorded by Humble Productions is copyrighted and own by Humble Productions.
13. It is illegal to copy your wedding DVD in any form, sound or vision.
14. Humble Productions endeavours to produce a high standard wedding DVD. All our equipment is checked and cleaned before every wedding date. In the unlikely event of a mechanical or human error, Humble Productions will only be liable for a small reduction in cost or if a more serious error event a refund of all monies paid to Humble Productions by you the customer. (Please note we carry a back up camera at weddings)
15. We only use Sony / JVC broadcast professional HD cameras, this does not mean your Wedding DVD will be in HD, unless you have booked a HD package or Top Up. The HD edit will take upto 15 weeks to complete, in the busy season.
16. We the reception and evening party Top-ups are booked, the film crew will take an hour break (meal time) for reception and a half hour break in the evening.
17. Demo Footage: We will use your footage to show other wedding couples within the studio and also online on our website. Humble Productions reverse the right to use any footage filming on your wedding day for promo use.
18. If the film crew is asked to stay on for any length of time this will be charged at £45.00 per hour.
19. A full production meeting will be arranged with you at our studio, if this not possible this will be done over the phone with you.
20. Best Man Cam: Please remember when booking this package, the camera must be collected by you or a member of your wedding party for Humble Productions. The camera must be returned in full working order and clean, any damage/loss of the camera will be your responablity and any repair or total replacement costs will be liable to you the booking and named customer. If we need to post the camera to you the customer, the postage will be charged to you the customer.
21. DVD changes are made free of charge, however if the changes are not classed as essential then a charge a standard rate of £35.00 will be invoiced to you the customer

I have read the above terms and conditions and agree to them in whole, and this will be the contract between Humble Productions and the named below:

Bride : Print Name:..... Sign:..... Date:.....

Groom: Print Name:..... Sign:..... Date:.....

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